



Coaching: A Leadership Skill CODE: EGTL - 019

Coach, Role Model, Counsellor, Supporter, Guide... do these words ring a bell? Being a coach involves being a role model, sometimes a counsellor or supporter, and always a guide. Coaching is based on a partnership that involves giving both support and challenging opportunities to employees. Knowing how and when to coach is an essential skill that can benefit both you and your organization. This one-day workshop will help you become a better coach in all senses of the word.

Course Duration:

1 day

Course Contents

- Defining coaching
- The two schools of coaches
- Five critical coaching skills
- Communications skills
- Non-verbal communication
- Johari Windows
- Learning styles and principles
- Methods of feedback
- Benefits/consequences approach
- Dealing with problem employees
- When not to coach

Course Benefits

- Understand how coaching can be used to develop your team.
- Develop the coaching skills that help improve individual performance.
- Demonstrate the behaviour's and practices of an effective coach.
- Recognize employees' strengths and give them the feedback they need to succeed.
- Identify employee problems and ways you can help to correct them.

Related course

Certificate in Team Leading CODE: EGTL - 018



For more information, contact us:

Phone: +44(0)794 908 7567 (UK) +234 (0)810 756 1680 (NG)
+44(0)794 021 0549 (UK) +234 (0)813 152 1826 (NG)
+234 (0)812 000 9288 (NG)

Email: info@executiveedgeskills.com

